

## **SOP for certifying Eat Right Station Complex (Railway)**

Railway station has a complex food safety ecosystem. Every day, food is being cooked and served to thousands of people. Packed food items are being sold in retail stores. Goods train is unloading raw high-risk food items like fish, fruit vegetables etc. and Hence, to ensure food safety in railway station complex, a holistic plan is required depending on different kind of business. There are following food handling premises in a major station complex.

### *Platform:*

1. Retail outlet(static)
2. Retail cum catering establishment(static)
3. Food plaza- restaurants(static)
4. Mobile vendors

### *Station yard:*

5. Warehouse
6. Base kitchen

To certify a station complex as “Eat Right Station” following steps can be undertaken.

- Identification of railway station and sharing the enrolment Proforma with the competent authority.
- Receiving of filled enrolment proforma, an initial survey of the entire complex will be conducted by a team of representative from IRCTC, Railway Department, FSSAI and implementation partner. The survey team will conduct Pre audit as per the KOB specific checklists.
- On the basis of the outcome of pre-audit, improvement measures to be taken by the competent authority. Measures include-
  1. Food safety training and certification of food handlers to be conducted with a focus on the gaps identified during pre-audit. Empanelled training partners of FoSTaC will conduct training.
  2. Authority will address infrastructural support or any other policy related issue for sustainable improvement.
- Final audit will be conducted by FSSAI empanelled third party auditing agency. Based on final audit score & recommendation by auditor, station complex will be declared as “**Eat Right Station Complex**” with ratings from two star (least score) till five star (max score) by FSSAI with a validity up to 1 year.
- Half-yearly assessment of performance as per given checklist will be conducted by the implementation partner/individual nominated by the authority. Local FSO will draw sample randomly as per the risk involved. The score will be considered in renewal of the certificate after one year. Same process will be followed after completion of one cycle.